

DISCIPLINARY COMPLAINT RESOLUTION AGREEMENT

pursuant to section 55(2)(a.1) of the *Health Professions Act*

BETWEEN:

MARIE FORD, #98,667
(the “**Registrant**”)

and

College of Registered Nurses of Alberta
(the “**College**”)

A Disciplinary Complaint Resolution Agreement (“**DCRA**”) was executed between the Registrant and the College, dated with effect April 19, 2024. The below constitutes a summary of such DCRA:

Through a DCRA with the College, MARIE FORD, #98,667 (the “**Registrant**”), acknowledged and admitted that their behaviour constituted unprofessional conduct. Particulars of the Registrant’s unprofessional conduct arises from one (1) complaint to the College and includes the following:

- In June 2022, the Registrant failed to demonstrate adequate knowledge, skill and/or judgment when performing an intermittent urinary catheter on male Patient 1 when they: used a suction catheter to catheterize the patient instead of a straight catheter; and failed to document the procedure in the patient’s medical record.
- In October 2021, the Registrant failed to demonstrate adequate knowledge, skill and/or judgment in the provision of nursing services when they failed to apply the sterile end cap on Patient 2’s peripherally inserted central catheter (PICC) line after flushing the line.
- In February 2022, the Registrant failed to demonstrate adequate critical inquiry and judgment and failed to uphold medication administration standards when they administered tinzaparin, a blood thinner and high-alert medication, to Patient 3, specifically when they: administered 20,000 units of tinzaparin in error, contrary to the physician’s order; failed to adequately verify the physician’s order prior to administering the medication; and failed to adhere to the independent double check process for high alert medications prior to administration of the medication.

- In May 2022, the Registrant failed to demonstrate adequate knowledge, skill and/or judgment in their care of Patient 4 and failed to uphold medication administration standards when they: prepared an incorrect concentration of vancomycin when they mixed the medication in a 50 ml saline bag instead of a 250 ml saline bag; incorrectly programmed the IV pump to deliver the vancomycin over 1 hour, which was not ordered, instead of 1.5 hours, which was ordered; failed to check the drug monograph or consult parenteral guide before mixing the medication; failed to document the medication error; and failed to adequately document their administration of vancomycin in the patient's medical record.

The complaint was received in September 2022 and the Registrant has been subject to interim conditions since October 2022, including an agreement not to practice. The Registrant agreed to an undertaking to the College that she: (1) will not be employed or practice as a registrant of the College until the Complaints Director gives her permission to do so; (2) will not use the title RN/NP, Registered Nurse, Nurse Practitioner, or in any way hold out to be, or make representation of being, an RN/NP in Alberta for the duration of the undertaking; and (3) will not apply to be a registrant of the College for five (5) years. Conditions shall appear on the College register and on the Registrant's practice permit.