

**DISCIPLINARY COMPLAINT RESOLUTION AGREEMENT**  
pursuant to section 55(2)(a.1) of the *Health Professions Act*

**BETWEEN:**

**HEIDI LAWTON, #52,801**  
(the “**Registrant**”)

and

**College of Registered Nurses of Alberta**  
(the “**College**”)

A Disciplinary Complaint Resolution Agreement (“**DCRA**”) was executed between the Registrant and the College, dated with effect July 8, 2025. The below constitutes a summary of such DCRA:

Through an Agreement with the College, HEIDI LAWTON, #52,801 (the “**Registrant**”), acknowledged and admitted that their behaviour constituted unprofessional conduct. Particulars of the Registrant’s unprofessional conduct arises from two (2) complaints to the College include the following:

- On or around November 21, 2024 the Registrant demonstrated a lack of knowledge, skill and/or judgment in the provision of professional nursing services when,
  - Failed to adequately assess and provide direct care to patient #1 that had been on the toilet for 12.5 hours;
  - Failed to contact 1 or more members of the healthcare team about patient #1 being on the toilet for 12.5 hours; and
  - Failed to document any interactions with patient #1
- On or around between approximately between September 24, 2024 and October 21, 2024, the Registrant failed to demonstrate adequate judgment and failed to ensure patients’ rights to confidentiality and privacy when they accessed the personal health care records of 2 individuals, where there was no immediate care relationship

The Registrant agreed to complete coursework, a suspension and a period of direct supervision followed by a period of employer reference. Conditions shall appear on the College register and on the Registrant’s practice permit.