

DISCIPLINARY COMPLAINT RESOLUTION AGREEMENT

pursuant to section 55(2)(a.1) of the *Health Professions Act*

BETWEEN:

VIRPAL KAUR RAMSHALU, #128,449
(the “**Registrant**”)

and

College of Registered Nurses of Alberta
(the “**College**”)

A Disciplinary Complaint Resolution Agreement (“**DCRA**”) was executed between the Registrant and the College, dated with effect March 17, 2025. The below constitutes a summary of such DCRA:

Through an Agreement with the College, **VIRPAL KAUR RAMSHALU, #128,449** (the “**Registrant**”), acknowledged and admitted that their behaviour constituted unprofessional conduct. Particulars of the Registrant’s unprofessional conduct arises from one (1) complaint to the College include the following:

- The Registrant displayed a lack of knowledge, skill, or judgment in their provision of care, that they did one or more of the following:
 - repeatedly failed to recognize and assess residents experiencing clear symptoms requiring intervention, including:
 - tremors;
 - COPD exacerbation;
 - failed to send an unresponsive resident to the emergency room;
 - while acting as the unit charge nurse,
 - failed to assign a health care aide to assist in a “code blue”;
 - failed to prepare a resident for a pre-planned transfer;
 - failed to confirm appointments for residents when requested;
 - failed to obtain instructions for a resident’s upcoming ultrasound;
 - administered the morning medication pass at 11:45am and then started the noon medication pass at noon and failed to acknowledge any issue with doing so; or
 - failed to know the scope of practice of different team members;

The Registrant agreed to complete coursework, and a period of direct supervision followed by employer references. Conditions shall appear on the College register and on the Registrant’s practice permit.