

DISCIPLINARY COMPLAINT RESOLUTION AGREEMENT

pursuant to section 55(2)(a.1) of the *Health Professions Act*

BETWEEN:

SUZAN D'CRUZ, #103,321
(the "Registrant")

and

College and Association of Registered Nurses of Alberta
also known as **College of Registered Nurses of Alberta**
(the "College")

A Disciplinary Complaint Resolution Agreement ("DCRA") was executed between the Registrant and the College, dated with effect **June 9, 2023**. The below constitutes a summary of such DCRA:

Through a DCRA with the College, SUZAN D'CRUZ #103,321 (the "Registrant"), acknowledged and admitted that their behaviour constituted unprofessional conduct. Particulars of the Registrant's unprofessional conduct arises from one (1) complaint to the College include the following:

- In 2022, while completing orientation shifts in a hospital setting, the Registrant failed to meet the standard expected of a RN including when they inadequately assessed a patient's chest tube, incorrectly applied a patient's chest tube dressing, inadequately communicated about at least one (1) patient's decompensation to other members of the health care team, including the attending physician, inadequately prioritized the care of at least one (1) patient when their condition changed, failed to administer a required medication to at least one (1) patient, incorrectly administered medication to a patient, specifically when they administered the incorrect dose of medication on two (2) separate shifts, and inadequately documented their patient care.

The Registrant agreed to complete coursework on medication management and documentation and critical thinking as a RN as well as the must complete a behavior improvement plan on improving their practice as a RN. Furthermore, the Registrant must complete a period of supervision in their practice setting. Conditions shall appear on the College register and on the Registrant's practice permit.