

DISCIPLINARY COMPLAINT RESOLUTION AGREEMENT

pursuant to section 55(2)(a.1) of the *Health Professions Act*

BETWEEN:

HEATHER BITTO, #71,066
(the “Registrant”)

and

College of Registered Nurses of Alberta
(the “College”)

A Disciplinary Complaint Resolution Agreement (“DCRA”) was executed between the Registrant and the College, dated with effect July 24, 2025. The below constitutes a summary of such DCRA:

Through an Agreement with the College, HEATHER BITTO, #71,066 (the “Registrant”), acknowledged and admitted that their behaviour constituted unprofessional conduct. Particulars of the Registrant’s unprofessional conduct arises from one (1) complaint to the College include the following:

- The Registrant displayed a lack of knowledge, skill, or judgment in the provision of professional services, contrary to the *Canadian Nurses Association Code of Ethics (2017)* (“**Code of Ethics**”), *Documentation Standards (2022)* (“**Documentation Standards**”), *Medication Management Standards (2022)* (“**Medication Standards**”), *Practice Standards for Registrants (2023)* (“**Practice Standards**”), and one or more employer policies, when they:
 - Provided a patient, on a fluid restriction order of one litre per day, more than one litre of fluid;
 - Failed to chart the intake and output of a patient, as ordered;
 - Failed to provide a patient with medication, as ordered; or
 - Failed to chart whether a patient had received required medication

The Registrant agreed to complete course work on documentation, medication management and the nursing process. Conditions shall appear on the College register and on the Registrant’s practice permit.